

**> TOSHIBA WARRANTY  
FOR HARD DISK  
DRIVE CAMCORDER**  


**> COVERAGE OF THE WARRANTY**

Toshiba warrants any Toshiba Hard Disk Drive Camcorder (“camera”) first sold to an end-user to be free from defects in components and workmanship under normal use for the duration of the warranty period which is twenty-four (24) months (Warranty Period).

The warranty period commences on the date of purchase. Your original purchase invoice (sales receipt), showing the date of purchase, model number and serial number of the camera, is your proof of the date of purchase.

This Warranty represents a Carry-In warranty service and is only available within the country where the camera has been purchased. The defective camera should be returned to the original Point of sales (POS) for repair.

This Warranty covers the costs of service parts and labour required to restore your camera to full working order. Toshiba will, at its option, repair or replace any defective cameras or parts thereof covered by this Warranty with new or factory-refurbished parts or cameras that are equal to new products in performance. A camera or part that is repaired or replaced under this Warranty shall be covered for the remainder of the original warranty period applying to the camera or part. For batteries the warranty period is limited to one (1) year due to the nature of item. This Warranty does not affect your statutory rights.

**> WARRANTY EXCLUSIONS AND DISCLAIMER**

The Warranty with respect to your camera is subject to the following exclusions and limitations:

A) EXCLUSIONS

This Warranty does not extend to:

1. any camera not manufactured by or for Toshiba, or sold to an end-user in a country not covered under this Warranty.
2. any camera that has been damaged or rendered defective
  - (a) as a result of use of the camera other than for its normal intended use, failure to use the camera in accordance with the User’s Manual that accompanies the camera, or other misuse, abuse or negligence to the camera;

- (b) by the use of parts not manufactured or sold by Toshiba;
  - (c) by modification of the camera;
  - (d) as a result of service by anyone other than Toshiba;
  - (e) by improper transportation or packing when returning the camera to the Point of Sales (POS); or
  - (f) by improper installation of third party products (e.g. objectives).
3. any camera or parts thereof from which labels or serial numbers have been modified or made illegible.
  4. loss of any, or damage to data ( e.g. pictures or videos, "data"). You are responsible for saving (backing up) any data or removable storage media.  
Toshiba may opt to replace the camera submitted for warranty services with a manufactured camera of equal quality, and, thus, any data stored by you on your original camera may become permanently inaccessible to you.
  5. fair wear and tear of consumable parts, i.e., parts that require periodic replacement during the normal course of the camera's usage, including without limitations, batteries, AC Adapters, AC/USB/AV cable, remote control or appearance parts.
  6. cosmetic damages such as scratches and dents, scratched, faded or discoloured covers and plastics. Toshiba is not liable for any transport/delivery/ insurance costs, import duties, taxes, licensing fees and any charges from telephone/fax communication as consequence of the failure of the camera.
  7. Toshiba supplies no warranty, either expressed or implied, for any bundled software, its quality, performance, merchantability, or fitness for a particular purpose. Nor does Toshiba warrant that the functions contained in the software will meet your requirements or that the operation of the software will be uninterrupted or error-free. As a result, unless otherwise stated in writing, the software is sold "as is".

## B) DISCLAIMER OF WARRANTY

Except for the express warranty provided and to the extent permitted by applicable law, Toshiba, its Authorised Resellers or Authorised Service Providers do not issue any warranty or guarantee for your camera. Toshiba expressly excludes any other liability, whether express or implied, to the fullest extent allowed by the law. In particular, but without limit to the generality of the exclusion, any implied terms as to merchantability, satisfactory quality, fitness for a particular purpose and/or non-infringement of third party rights are excluded whether in contract or tort. Any implied warranties that may be imposed by law are limited in duration to the term of the express warranty given by Toshiba to the extent permitted by applicable law. To the maximum extent permitted by applicable law, in no event shall Toshiba or its supplier be liable for (1) damage to, or loss or corruption of data or removable storage media, or (2) any damages whatsoever (including direct or indirect damages, loss of business profits, lost savings or other special, incidental, exemplary or consequential damages whether for breach of warranty, contract, strict liability, tort or otherwise) arising out of or resulting from the use of or inability to use the products and/or the enclosed written materials, even if Toshiba, its supplier, an authorised Toshiba representative, service provider or dealer have been advised of the possibility of such damages or of any claim by any third party. Any liability of Toshiba or its supplier which is not excluded shall be limited to the purchase price of the camera.

## **> OBTAINING WARRANTY SERVICE**

Your Toshiba Warranty includes a Carry-In warranty service.

The warranty service will be subject to the following terms and conditions:

1. Consult the User's Manual accompanying your camera for important tips on how to operate and troubleshoot your camera;
  - Note down camera name, model number, serial number and a description of the problem (e.g. error messages that appear on the screen);
2. Under the terms of Carry-in warranty service, you will be required to deliver your Toshiba camera including battery, power cord and AC adapter to the POS.

For further information on the Toshiba range of options and accessories contact your reseller or visit the Toshiba web site <http://computers.toshiba.eu/options-support>